

## Exhibit 300: Capital Asset Plan and Business Case Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview

1. **Date of Submission:** 2010-09-22

2. **Agency:** 029

3. **Bureau:** 00

4. **Name of this Investment:** Benefits Legacy-2012

5. **Unique Project (Investment) Identifier (UPI):** 029-00-01-22-01-6109-00

6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2011

8.

- a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

The Benefits Legacy mixed-lifecycle investment includes development and ongoing sustainment of mission-critical benefits programs under the Benefits Product Project Management Division that deliver Veteran employment services, facilitate Veteran case management, process benefits claims, and provide financial services to enable Veteran homeownership. Technical and business functionality will continue to be supported, enhanced, and expanded to have increased automation and improved technical service oriented capabilities which cumulatively will further streamline the delivery of benefits to Veterans and their beneficiaries. The Corporate WINRS (CWINRS) application provides Vocational Rehabilitation & Employment (VR&E) counselors with a case management toolset that tracks the Veteran's progress through VR&E employment and/or rehabilitation benefit paths. This includes establishing entitlements to financial benefits, establishing appointments, and sending transactions to the Financial Management System (FMS) for vendor payments. The Compensation and Pension (C&P) Application Maintenance program provides maintenance support for a large portfolio of business applications which perform core benefits claims processing functions to enable compensation and pension payments to Veterans with service connected disabilities or to surviving family members because of service-connected Veteran deaths. The C&P benefit programs operate in a highly dynamic environment that has multiple demands owing to legislative and business process changes as well as other stakeholder demands. The Agent Orange (Fast Track) supports the design and development of an automated claims system called "Fast Track" for processing newly added Agent Orange (AO) Presumptive conditions, as well as any other new AO Presumptive conditions that may be added during the life of the contract using an Agile development methodology. The Reimbursable Loan Guaranty (LGY) will sustain processes and technologies for delivering the full suite of GI Bill Home Loan Guaranty benefits and for supporting external interfaces with key federal stakeholders and essential private industry partners. For FY11 and beyond, this investment will include continued development and sustainment of the web-based applications.

- b. **Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.**

Title	Link
VA IT Product Dashboard	<a href="http://www.oit.va.gov/dashboard.asp">http://www.oit.va.gov/dashboard.asp</a>

9.

- a. **Provide the date of the Agency's Executive/Investment Committee approval of this investment.**  
2010-06-10
- b. **Provide the date of the most recent or planned approved project charter.** 2011-08-08

10. **Contact information?**

- a. **Program/Project Manager Name:** \*  
**Phone Number:** \*  
**Email:** \*
- b. **Business Function Owner Name (i.e. Executive Agent or Investment Owner):** Ruth Fanning  
**Phone Number:** \*  
**Email:** \*

11. **What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA):** Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

## Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.B.1: Summary of Funding  
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Planning & Acquisition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition(DME):	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
Operations, Maintenance, Disposition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal O&M and Disposition Costs (SS):	*	*	*	*	*	*	*	*	*
TOTAL FTE Costs	*	*	*	*	*	*	*	*	*
TOTAL (not including FTE costs):	*	*	*	*	*	*	*	*	*
TOTAL (including FTE costs):	*	*	*	*	*	*	*	*	*
Number of FTE represented by	*	*	*	*	*	*	*	*	*

**Table I.B.1: Summary of Funding**  
**(In millions of dollars)**

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Costs:									

2. Insert the number of years covered in the column “PY-1 and earlier”: 1

3. Insert the number of years covered in the column “BY+4 and beyond”: \*

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

\*

## Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded	3600	<a href="#">VA798AP0085</a>		VA-798A-09-RQ-0061	*	*	\$0.6	Firm Fixed Price	X	2009-10-03	2014-10-02	N	VetSuccess.gov Web site software application, maintenance, and support.
Awarded		<a href="#">VA518V15026</a>	GS06F0549Z		*	*	\$1.6	Firm Fixed Price	N	2010-10-01	2011-09-30	Y	PBX
Awarded	3600	<a href="#">V116E15444</a>	GS35F5491H	va-101-11-rq-0038	*	*	\$2.5	Firm Fixed Price	N	2011-04-01	2012-03-31	Y	Sustainment to Loan Guaranty (LGY) System
Awarded	3600	<a href="#">VA11810F0194</a>	GS35F4984H		*	*	\$7.0	Firm Fixed Price	N	2010-07-01	2014-06-30	Y	Agent Orange Solution
Awarded	3600	<a href="#">VA11811P0066</a>		VA11811RP0352	*	*	\$0.2	Firm Fixed Price	Y	2011-06-30	2013-07-31	N	POST DEPLOYMENT SOFTWARE AND MAINTENANCE

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													SUPPORT SERVICES FOR THE VETERANS BENEFITS
Awarded	3600	<a href="#">V0010A116E95270</a>	GS35F0250J	VA-200-09-R Q-0118	*	*	\$0.7	Firm Fixed Price	Y	2009-04-01	2014-03-31	N	Technical and Database Support for TIMS
Awarded	3600	<a href="#">VA798AP0068</a>		VA-798A-09-RQ-0099	*	*	\$0.7	Firm Fixed Price	Y	2009-06-15	2014-06-14	N	Systems Maintenance for VA The Image Management Systems (TIMS)
Awarded	3600	<a href="#">VA11810P0114</a>		VA118-10-R P-0629	*	*	\$0.3	Firm Fixed Price	Y	2010-09-22	2014-11-05	N	This effort is for re-host and enhancement of the Flight, On-the-job-training, Correspondence

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													nce, and

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

\*

3.

- a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow \*
- b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 \*
- c. Was the Acquisition Plan approved in accordance with agency requirements \*
- d. If "yes," enter the date of approval? \*
- e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? \*
- f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? \*
- g. If an Acquisition Plan has not been developed, provide a brief explanation.

\*

## Part II: IT Capital Investments

### Section A: General

1.
  - a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. yes
  - b. If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education.
2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment. this investment is not a candidate for the cloud computing model; it is not a viable option.
3. Provide the date of the most recent or planned Quality Assurance Plan 2005-08-22
4.
  - a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment. 029-00-01-22-01-1264-00,029-00-01-01-01-1029-00
  - b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s). 029-00-01-01-01-1029-00
5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 2009-10-30
6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-01-30



## Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY2009 Benefits Support Service (Loan Guaranty OPS Maintenance)	SS	*	\$14.8	\$14.8	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
FY2010 Benefits Support Service (Loan Guaranty OPS Maintenance)	SS	*	\$17.5	\$17.5	2009-10-01	2009-10-01	2010-09-30	2010-09-30	90.00%	90.00%
FY2012 Loan Guaranty Sustainment	SS	*	\$14.7		2011-10-01		2012-09-30		0.00%	0.00%
FY2013 Loan Guaranty Sustainment	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2014 Loan Guaranty Sustainment	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2009 BIRLS/VADS Operations and Maintenance	SS	*	\$3.3	\$3.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
FY2009 Corporate Database & Engineering Support Operations and Maintenance	SS	*	\$6.3	\$6.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
FY2009 VR&E CWINRS Upgrade Operations and Maintenance	SS	*	\$1.4	\$1.4	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY2010 BIRLS/VADS Operations and Maintenance	SS	*	\$5.9	\$5.9	2009-10-01	2009-10-01	2010-09-30	2010-09-30	90.00%	90.00%
FY2010 Corporate Database & Engineering Support Operations and Maintenance	SS	*	\$6.3	\$6.3	2009-10-01	2009-10-01	2010-09-30	2010-09-30	90.00%	90.00%
FY2011 Vista Foundations Modernization Maintenance	SS	*	\$1.7	\$0.4	2010-10-01	2010-10-01	2011-09-30		0.00%	0.00%
FY2011 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance	SS	*	\$4.9	\$3.5	2010-10-01	2010-11-01	2011-09-30		73.00%	73.00%
FY2011 Vocational Rehabilitation & Employment (VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance	SS	*	\$0.9		2010-10-01	2010-10-01	2011-09-30		0.00%	0.00%
FY2012 Vocational Rehabilitation &	SS	*	\$1.4		2011-10-01		2012-09-30		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance										
FY2012 Vocational Rehabilitation & Employment (VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance	SS	*	\$1.5		2011-10-01		2012-09-30		0.00%	0.00%
FY2013 Loan Guaranty Sustainment.	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Vocational Rehabilitation & Employment (VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2014 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark,	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Roanoke, Seattle (CWINRS ) Operations and Maintenance										
FY2014 Vocational Rehabilitation & Employment (VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2015 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2011 Loan Guaranty Sustainment	SS	*	\$16.2	\$12.2	2010-10-01	2010-10-01	2011-09-30		75.00%	75.00%
FY2011 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and	DME	*	\$4.4	\$2.1	2010-10-01	2010-10-01	2011-09-30		47.00%	47.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Maintenance Benefits Delivery Network (BDN ) Migration										
FY2011 AGENT ORANGE Fast Track System	DME	*	\$7.4	\$1.6	2010-10-01	2010-10-01	2011-09-30		0.00%	0.00%
FY2011 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	\$0.3		2011-01-01		2011-06-30		0.00%	0.00%
FY2011 Education Application Maintenance	SS	*	\$1.7		2010-10-01		2011-09-30		0.00%	0.00%
FY2011 Compensation & Pension (C&P) Development Support	DME	*	\$3.9		2010-10-01		2011-09-30		0.00%	0.00%
FY2011 Compensation & Pension (C&P) System Application Maintenance	SS	*	\$6.3		2010-10-01		2011-09-30		0.00%	0.00%
FY2011 Insurance System Development Enhancements	DME	*	\$0.2		2010-10-01		2011-09-30		0.00%	0.00%
FY2011 Insurance System Application	SS	*	\$0.9		2010-10-01		2011-09-30		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Enhancements										
FY2012 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Benefits Delivery Network (BDN ) Migration	DME	*	\$0.4		2011-10-01		2012-09-30		0.00%	0.00%
FY2012 AGENT ORANGE Fast Track System Development	DME	*	\$6.0		2011-10-01		2012-09-30		0.00%	0.00%
FY2012 AGENT ORANGE Fast Track System Maintenance	SS	*	\$1.8		2011-10-01		2012-09-30		0.00%	0.00%
FY2012 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	*	*	2012-01-01	*	2012-06-30	*	*	*
FY 2012 Education Application Maintenance	SS	*	\$1.7		2011-10-01		2012-09-30		0.00%	0.00%
FY 2012 Compensation & Pension (C&P) Development	DME	*	\$0.6		2011-10-01		2012-09-30		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Support										
FY 2012 Compensation & Pension (C&P) System Application Maintenance	SS	*	\$5.3		2011-10-01		2012-09-30		0.00%	0.00%
FY 2012 Insurance System Development Enhancements	DME	*	\$0.2		2011-10-01		2012-09-30		0.00%	0.00%
FY 2012 Insurance System Application Enhancements	SS	*	\$0.9		2011-10-01		2012-09-30		0.00%	0.00%
FY2013 AGENT ORANGE Fast Track System Development	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 AGENT ORANGE Fast Track System Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Compensation & Pension (C&P) Development Support	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Compensation & Pension (C&P) System Application Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Insurance	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
System Development Enhancements										
FY2013 Insurance System Application Enhancements	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance Benefits Delivery Network (BDN ) Migration	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2014 AGENT ORANGE Fast Track System Development	DME	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2013 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	*	*	2013-01-01	*	2013-06-30	*	*	*
FY2013 Education Application Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*



Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY2014 AGENT ORANGE Fast Track System Maintenance	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	*	*	2014-01-01	*	2014-06-30	*	*	*
FY2014 Education Application Maintenance	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Compensation & Pension (C&P) Development Support	DME	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Compensation & Pension (C&P) System Application Maintenance	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Insurance System Development Enhancements	DME	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Insurance System Application Enhancements	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Vocational	DME	*	*	*	2013-10-01	*	2014-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance Benefits Delivery Network (BDN ) Migration										
FY2015 Loan Guaranty Sustainment	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 AGENT ORANGE Fast Track System Development	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 AGENT ORANGE Fast Track System Maintenance	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Education Application Maintenance	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Compensation & Pension (C&P) Development Support										
FY2015 Compensation & Pension (C&P) System Application Maintenance	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Insurance System Development Enhancements	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Insurance System Application Enhancements	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance Benefits Delivery Network (BDN ) Migration	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY2015 Vocational Rehabilitation & Employment	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
(VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance										
FY2016 Insurance System Development Enhancements	DME	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Insurance System Application Enhancements	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Compensation & Pension (C&P) Development Support	DME	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Compensation & Pension (C&P) System Application Maintenance	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Flight, On-the-Job Training, Correspondence, Apprenticeship System (FOCAS) Modifications (Education)	DME	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Education Application Maintenance	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Loan	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Guaranty Sustainment										
FY2016 Vocational Rehabilitation & Employment (VR&E ) Quality Assurance (QA) Web-based Operations and Maintenance	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Vocational Rehabilitation & Employment (VR&E) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance Benefits Delivery Network (BDN ) Migration	DME	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY2016 AGENT	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
ORANGE Fast Track System Maintenance										
FY2013 Vocational Rehabilitation & Employment (VR&E ) Corporate Winston-Salem, Indianapolis, Newark, Roanoke, Seattle (CWINRS ) Operations and Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis.  
2011-03-01

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation?  
yes

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems			
System(s) Name	System acronym	Type of Financial System	BY Funding
*	*	*	*

Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:	
Customer Agency	Joint exhibit approval date
NONE	

Table II.D.2. Shared Service Providers		
Shared Service Provider (Agency)	Shared Service Asset Title	Shared Service Provider Exhibit 53 UPI (BY 2011)
*	*	*

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):							
Partner Agency	Partner exhibit 53 UPI (BY 2012)	CY Monetary Contribution	CY “In-Kind” Contribution	CY Fee-for-Service	BY Monetary Contribution	BY “In-Kind” Contribution	BY Fee-for-Service
NONE							

Table II.D.4. Legacy Systems Being Replaced		
Name of the Legacy Investment of Systems	Current UPI	Date of the System Retirement
*	*	*



## Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

Measurement Area (For IT Assets)	Measurement Grouping (For IT Assets)	Measurement Indicator	Reporting Frequency	Unit of Measure	Performance Measure Direction	Baseline	Year Baseline Established for this measure (Origination Date)
Customer Results	Customer Satisfaction	% increase in overall customer satisfaction identified by annual customer satisfaction surveys	annual	% increase in overall customer	Increase	Customer satisfaction should reach 90% by 2016	2008-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	75% positive results from customer satisfaction survey	Achieved 75% positive results from customer satisfaction survey	Met	2010-09-21
			2010	75% positive results from customer satisfaction survey	Awaiting FY 10 Actual Results		2010-09-21
			2011	75% positive results from customer satisfaction survey			2010-09-21
			2012	75% positive results from customer satisfaction survey			2010-09-21
Mission and Business Results	IT Infrastructure Maintenance	% increase in the number of successful automated determinations of eligibility and entitlement	monthly	% increase in the number of successful automated determinations of eligibility and entitlement	Increase	Increase of 95% of calls for issues arising in the technical environment will be resolved by the first person with whom a caller communicates by 2016. .	2008-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	75% of successful automation of determinations for eligibility and enrollment	Achieved 75% of successful automation of determination of eligibility and	Met	2010-09-21

Technology	Availability	Decrease in the number of application defects identified within the systems		in FY 2010	enrollment		
			2010	75% of successful automation of determinations for eligibility and enrollment in FY 2010	Awaiting FY 10 Actual Results		2010-09-21
			2011	75% of successful automation of determinations for eligibility and enrollment in FY 2010			2010-09-21
			2012	75% of successful automation of determinations for eligibility and enrollment in FY 2010			2010-09-21
			annual	number of application defects identified within the systems	Decrease	Reduction of 5% of software logic errors (evidenced by help desk ticket documentation) by 2016	2008-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	Target goals pending definition of requirements and system enhancements between FY2010 and FY2011	Awaiting definition of requirements and system enhancements between FY 10 and FY 11	Not Met	2010-12-28
			2010	Target goals pending definition of requirements and system enhancements between FY2010 and FY2011	Awaiting FY 10 Actual Results		2010-09-21
			2011	Target goals pending definition of requirements and system enhancements between FY2010 and FY2011			2010-09-21
			2012	Target goals pending definition of			2010-09-21

				requirements and system enhancements between FY2010 and FY2011			
Processes and Activities	Timeliness	Increase number of reports generated with accounting data for operations and maintenance	monthly	number of reports generated with accounting data for operations and maintenance	Increase	0 reports generated for Operations and Maintenance	2008-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	100% of reports generated for LGY Operations and Maintenance	Achieved 100% of reports generated for LGY Operations and Maintenance	Met	2010-09-21
			2010	100% of reports generated for LGY Operations and Maintenance	Awaiting FY 10 Actual Results		2010-09-21
			2011	100% of reports generated for LGY Operations and Maintenance			2010-09-21
			2012	100% of reports generated for LGY Operations and Maintenance			2010-09-21

\* - Indicates data is redacted.